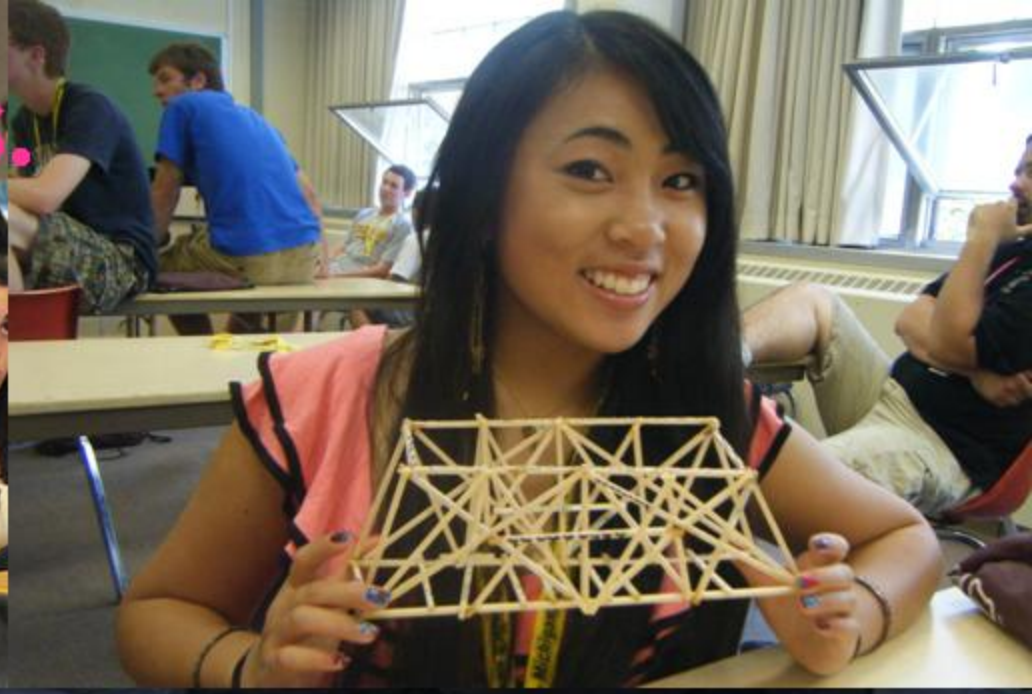
My Summer with AC Transit !

By: Carmen Zheng

Chronicle / Deanne Fitzmaurice

Introductions.



My name is Carmen and I am a rising junior at Oakland Technical High School. A few facts about me: my dream is to pursue a career in environmental, aerospace, or transportation engineering, I am on the varsity swim team, and in my spare time I love reading.

How did I get here?

I was searching for summer opportunities online and came across the MTC website for high school interns. I was immediately interested and applied. When I found out AC Transit would be interviewing me for a position, I was ecstatic!

The Email that Changed My Life

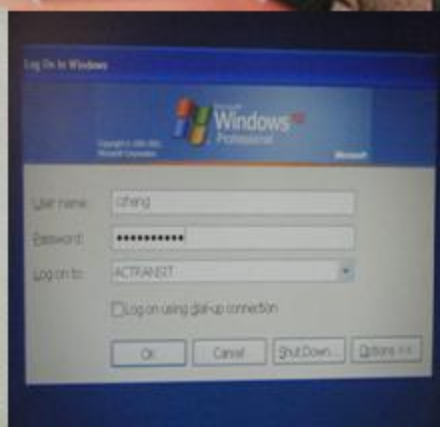
I arrived home from school one day with an email saying I had been accepted into the AC Transit community. I rode public transit almost everyday. Little did I know, I would one day be able to work with the actual company! I was so excited.

Getting Started…

It was super exciting to meet everyone, and my mentor was absolutely amazing. I always tried to learn something new from her, and pretty soon, the many people of the External Affairs Department knew my name!

What I Did....

I put my Microsoft Office skills to good use writing letters, making PowerPoint presentations, & working on Excel documents. I also worked on a variety of other projects such as: updating the contact list on SalesForce, making changes on the AC Transit website with WordPress, and utilizing Google Analytics & Alerts.



I also worked in the Customer Relations Department, picking up phones, dealing with Emails, and taking complaints/commendations. The environment I worked in was productive & encouraging.

Everything Else....

Bay Bridge Tour.

I also got the opportunity to tour the unopened, new span of the Bay Bridge with MTC. It was such a fun excursion, especially since civil engineering is a career I may want to pursue in the future.

Summer of a Lifetime.

The internship with AC Transit was amazing. I met so many great people, both through the company and MTC, that have made a positive impact on my life. I hope to do this again sometime! Not only was it a learning experience, I now know what it takes to work in the transportation industry.

Looking Ahead….

Public transportation is such a huge part of everyone's lives. I am overjoyed to know I helped make a difference through working with AC Transit, and I hope to pursue transportation engineering in the future. Meeting such great role models and new friends, I am proud to say I was a high school MTC intern! Thank you so much for everything. ♥